

April 8, 2020

Hello PSAS Families and Staff,

Let us begin by saying you all have done a terrific job with the transition to distance learning this week. From our perspective, we could not be more impressed with every PSAS Stakeholder's willingness to learn something new; this includes staff, students, and parents.

As we have seen more and more students log on this week, we want to be sure that you know the technical support resources that are available to you and your student:

#### **Live Chat Support**

The PSAS IT Team is offering live chat support Monday - Friday from 7:00 AM - 6:00 PM on our website: [www.psask8.org](http://www.psask8.org). Please look for the teal chat box in the lower right-hand corner of the screen.

#### **Submit a Ticket**

Parents and students can now submit a ticket directly to our IT Team. This is helpful for off-hours support. You can find the form to submit a ticket here: [www.psask8.org/techsupport](http://www.psask8.org/techsupport)

#### **How-To Articles**

Our IT Team is collaborating with staff members to add resources to our How-To page often. Please visit [www.psask8.org/techsupport](http://www.psask8.org/techsupport) to find these articles for easy technology How-Tos.

We are always happy to assist in any way that we can, so please do not hesitate to reach out if you need assistance! Our goal is to respond to all inquires within the same business day.

Stay safe and keep up the impressive work Spirals.

-PSAS IT Department

PSAS will provide an integrated K-8 curriculum based on Paideia principles and anchored in the  
Arts and Sciences for the success of all students.

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*Committed to providing a safe, diverse learning community that supports academic success for all students.*